

Treatment plan cost calculator

Frequently asked questions

Overview

The treatment plan cost calculator provides accurate and real-time treatment pricing of the patient's benefit plan coverage and out-of-pocket expenses.

With this tool, you're able to confidently deliver accurate benefit information and out-of-pocket costs for dental services at the point of care to your patients. Sign in to [UHCdental.com](https://www.uhc.com/dental) to use the treatment plan cost calculator.

Frequently asked questions

How does the treatment plan cost calculator work?

Once you confirm a patient's eligibility, select the treatment plan cost calculator, name the treatment plan, select the dentist providing the services and enter the appropriate American Dental Association (ADA) codes.

The calculator factors in your fee schedule, current patient history, benefit plan limits and more to determine an accurate out-of-pocket cost assessment that can be shared with the patient at the point of care.

What information will the treatment plan cost calculator provide?

The treatment plan cost calculator produces:

- Treatment costs for in- and out-of-network providers
- Explanation of benefits and reimbursement
- Real-time, out-of-pocket cost estimates to help the patient understand what is not covered
- Utilization rules and documentation requirements to help you know when procedures have exceptions or required documentation for claim submission
- Exception codes to explain coverage decisions

What plans may utilize the treatment plan cost calculator?

The treatment plan cost calculator is available for use on UnitedHealthcare commercial and UnitedHealthcare® Medicare Advantage plans.

What plans can't utilize the treatment plan cost calculator?

Dental HMO, Medicaid or dual-eligible Medicare plans Dual Special Needs Plan (DSNP) are unable to use the treatment plan cost calculator.

Can I use the treatment plan information to help submit pre-treatment estimates (PTE) or claims online?

Yes. The digital tool allows you to electronically submit a PTE and/or claim for each treatment plan. A prepopulated form with the required information is generated when you select Create claims or Create a pre-treatment estimate. This feature enables you to be more accurate with your claim submissions.

Can I create multiple treatment plans within the treatment plan cost calculator?

Yes. The digital tool allows you to create multiple treatment plans for a patient and gather the results that show cost, reimbursement and out-of-pocket expenses.

Can I provide patients with the information generated by the treatment plan cost calculator?

If a patient with UnitedHealthcare commercial or a UnitedHealthcare Medicare Advantage plan is registered on the UnitedHealthcare member portal, they're able to view a copy of the treatment plan created on the provider portal.

If the patient isn't registered on the member portal or has a DHMO, Medicaid or DSNP plan, they will not be able to view their treatment plan. You may print a copy of their treatment plan from the provider portal.

How long are the treatment plans available?

Treatment plans remain active and listed on the portal for 30 days. Upon expiration, inactive treatment plans are deleted from a patient's record.

Who do I contact with additional questions about the treatment plan cost calculator?

Please reach out to Provider Services at **800-822-5353**. You may also review the [UHCdental.com user guide](#) for detailed information about the treatment plan cost calculator and other digital resources on the portal.