



2024 Provider Manual updates

UnitedHealthcare Community Plan of Nebraska Provider Manual

This document provides a summary of key updates made to the provider manual throughout the year. Please refer to the UnitedHealthcare Community Plan of Nebraska Provider Manual for complete details related to the updates listed here. The complete provider manual is available at UHCdental.com/medicaid.

November 1, 2024 Updates summary

Section 6.6 Addressing the opioid epidemic

- Updated hyperlink to CDC guidelines for opioid prevention and overdose

Section 6.7 COVID-19 information and resources

- Deleted Section 6.7 COVID-19 information and resources

Section 8.4 Cultural competency

- Deleted hyperlink to www.hrsa.gov/culturalcompetency/index.html

Section 9.2.a Dental claim form required information

- Update hyperlink to training on ADA guidelines for Using current ADA codes

Section B.1.a Benefit grid

- Updated Age limit to D0145
- Added codes D0171, D0190, D0191, D2928, D8080, D9219, D9997
- Deleted codes D1704, D1707
- Updated Limits to D9219, D9223, D9410, D9420

Section B.1.b Benefit grid – SPECIAL HEALTHCARE NEED(S)

- Added Section B.1.b. Benefit grid – SPECIAL HEALTHCARE NEED(S)

Section B.4 FQHC HIS – Heritage Health Multi-visit Procedure PPS Encounter Billing

- Added Section B.4 FQHC HIS – Heritage Health Multi-visit Procedure PPS Encounter Billing

September 1, 2024 Updates summary

Section 1 Introduction

- Updated notification language to “it will be uploaded on the portal at UHCdental.com/medicaid under States specific alerts and resources.”
- Updated UHC On Air to Provider Online Academy

Section 2.5 Provider Portal / Dental Hub

- Updated provider portal to UHCdental.com/medicaid

Section 5.5 Utilization review

- Deleted “Clinical Affairs Committee”

Section 6.4 Site visits

- Updated “Clinical Affairs Committee” to “Peer Review Committee”

Section 6.5 Preventive health guideline

- Deleted “Healthy People 2020 and”

Appendix B.3 Orthodontic forms

- Updated location of where to find Orthodontic case tool to UHCdental.com/medicaid under State specific alerts and resources

April 1, 2024 Updates summary

Appendix B.1.a Benefit grid

- Added Required documentation language to code D4910
- Updated Age limit for D0330, D5213, D5214
- Updated limits for D0240, D2929, D2930, D2931, D2932, D2933, D2934, D4910
- Deleted Required documentation language from D7410, D7411, D7412, D7413, D7414, D7415, D7440, D7441, D7450, D7451, D7460, D7465, D7471, D9410, D9420

Appendix B.3 Orthodontic forms

- Updated HLD Sample Form

February 1, 2024 Updates summary

Section 9.5 Overpayment

- Added overpayments address P.O. Box 481 Milwaukee, WI 53201

Appendix B.1.a Benefit grid

- Added Required documentation language to codes D1354, D1355, D3346, D3347, D3348, D3999, D9110, D9410, D9420
- Added Prior auth requirement to code D5761
- Updated Prior auth requirement to codes D0340, D0470, D1354, D1355, D2954, D3240, D3310, D3320, D3346, D3347, D3348, D3351, D3410, D3999, D4210, D4211, D4323, D5850, D5851, D6930, D7220, D7230, D7240, D7241, D7270, D7280, D7282, D7283, D7285, D7286, D7310, D7311, D7320, D7321, D8210, D8220, D8696, D8697, D8698, D8699, D8703, D8704, D9110, D9222, D9223, D9239, D9243, D9248, D9420
- Updated Limits for codes D0210, D1516, D1517, D2950, D2951, D2954, D3346, D3347, D3348, D3999, D4210, D4211, D4323, D4341, D7285, D7286, D7510, D7880, D9110, D9248, D9410, D9420, D9944, D9945, D9946
- Updated Age limit for D1120, D5110, D5120, D5130, D5140, D5212, D5213, D5410, D5411, D5421, D5422, D5511, D5512, D5520, D5611, D5612, D5621, D5622, D5660, D5640, D5650, D5660, D5710, D5711, D5720, D5730, D5731, D5740, D5741, D5750, D5760, D5761, D5765, D5810, D5811, D5820, D5821, D5850, D5851, D6930, D7111, D7140
- Updated Required documentation language for code D8090
- Deleted Required documentation language from D0340, D0470, D2954, D3240, D3310, D3320, D3330, D3346, D3347, D3348, D3351, D3410, D3999, D4210, D4211, D4323, D5850, D5851, D6930, D7220, D7230, D7321, D8210, D8220, D8696, D8697, D8698, D8699, D8703, D8704, D9110, D9222, D9223, D9239, D9243, D9248, D9410, D9420



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