



Provider Manual updates

UnitedHealthcare Community Plan of Ohio Medicaid Provider Manual

This document provides a summary of key updates made to the provider manual. Please refer to the UnitedHealthcare Community Plan of Ohio Medicaid Provider Manual for complete details related to the updates listed here.

The complete provider manual is available at UHCdental.com/medicaid.

January 6, 2025 Updates summary

Section 2.2 Identification card

- Updated image for back side of member ID card

Appendix A Resources and services – how we help you

- Updated corrected claims submission guidelines to within 365 days

Appendix C.4 Peer-to-Peer Review

- Added Appendix C.4 Peer-to-Peer review

Appendix C.6 External medical review

- Added Appendix C.6 External medical review



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