



# Provider Manual updates

## UnitedHealthcare Community Plan of Pennsylvania Provider Manual

This document provides a summary of key updates made to the provider manual. Please refer to the UnitedHealthcare Community Plan of Pennsylvania Provider Manual for complete details related to the updates listed here.

The complete provider manual is available at [UHCdental.com/medicaid](https://UHCdental.com/medicaid).

### January 7, 2025 Updates summary

#### Section 6.5 Addressing the opioid epidemic

- Updated hyperlink to CDC guidelines for opioid prevention overdose

#### Section 6.6 COVID-19 information and resources

- Deleted Section 6.6 COVID-19 information and resources

#### Section 8.4 Cultural competency

- Deleted hyperlink to [www.hrsa.gov/culturalcompetency/index.html](http://www.hrsa.gov/culturalcompetency/index.html)

#### Section 9.2.a Dental claim form required information

- Updated hyperlink to the ADA store

#### Section 9.5 Overpayment

- Deleted “e.g., ACC, DD, ALTCS, EPD” from member identification bullet

#### Appendix B.2 Benefit grid (Pennsylvania CHIP)

- Deleted codes D1310 and D1330

#### Appendix B.3 Pennsylvania Medicaid – Benefit Limit Exception (BLE) Process

- Added new section Appendix B.3 Pennsylvania Medicaid – Benefit Limit Exception (BLE) Process

#### Appendix C.8 Medicaid member appeals and inquiries

- Updated language under Member Medicaid exception process



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